

Family Resources Toolkit



Directory of Family Services In Charlotte-Mecklenburg

*A project of the Community Collaborative on Parenting,
Youth Employment, Mentoring and Gangs*

To update your listing contact
Charlotte-Mecklenburg
Community Relations Committee
704-336-2424
5th Publishing - April 2010

Directory Overview

At the request of Charlotte's City Council, The Charlotte- Mecklenburg Community Relations Committee (CRC) convened representatives of City and County government, Charlotte-Mecklenburg Schools, area non-profits and the faith community to form a community collaborative that addresses parenting, youth employment, mentoring and gangs.

The Community Collaborative on Parenting, Youth Employment, Mentoring and Gangs is pleased to present this 2010 directory of family services in Charlotte-Mecklenburg, edited by CRC. The directory lists and describes family services available in Charlotte-Mecklenburg including, childcare, community involvement, computers & technology, crisis support, education & literacy, employment, health & wellness, legal services, mental health & behavioral counseling and mentoring.

The directory's purpose is to list public and private non-profit organizations in the area of family services which serve the families of Charlotte and Mecklenburg County. Persons needing assistance on topics not covered in this document may contact "Just 1 Call" at 704-432-1111 or visit United Way of Central Carolinas' at www.uwcentralcarolinas.org or dial 2-1-1.

Inclusion of an organization in the directory is not an endorsement of its purpose or quality of service by the Community Collaborative on Parenting, Youth Employment, Mentoring and Gangs, nor does exclusion of an organization indicate lack of endorsement. We have tried our best to include as many agencies as possible. Please feel free to contact the CRC office at 704-336-2424 with any updates, questions or concerns.

Willie Ratchford, Executive Director
Charlotte-Mecklenburg Community Relations Committee

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Childcare

Bethlehem Center Charlotte

2705 Baltimore Avenue, Charlotte, NC 28203

Phone 704- 375-1417, Fax 704- 371-7432, www.bethlehemcenter.org

A faith based ministry founded by the women of the United Methodist Church. Our mission is to provide educational opportunities for low income children and families to improve the quality of their lives.

Services

- Youth Development: After School and Summer Camp
- Health & Wellness Clinic
- Senior Citizens programs
- Emergency Services
- Missions and Church Agency Relations
- Head Start
- Substance Abuse Prevention & Education

Child Care Resources Inc.

4601 Park Rd., Suite 500, Charlotte, NC 28209

Phone: 704-376-6697, Fax: 704-376-7865

Website: www.childcareresourcesinc.org, Email: mailbox@childcareresourcesinc.org

Child Care Resources Inc. supports families, enhances early care and education and out-of-school time services, builds family-friendly workplaces and connects the community to children - all with the understanding that every child must have the right start.

Services

Child Care Resources Inc. (CCRI) works with families and communities to ensure that all children have access to high quality, affordable early learning and school-age opportunities and experiences which enable

them to succeed in school and in life. CCRI services including:

- *Family Information: Services:* Delivering information, education and support so that families select early
- learning and school-age child care services that promote child well being.
- *Program and Business Consultation:* Promoting early care and education and school-age child care program excellence through quality improvement, quality assurance services, and effective business practices
- *Financial Aid:* Increasing the ability of eligible working families to afford early learning and school-age child care services and increasing the business capacity of child care programs to serve their children well.
- *Research and Policy Development:* Advancing policy and public support for accessible, affordable, and improved early learning and school-age child care services for all children, birth through middle school.

Seigle Avenue Preschool Cooperative

P.O. Box 36524, 600 Siegle Ave., Charlotte, NC 28236-6524

Phone: 704-377-8076, Fax: 704-377-0018

Services:

- Prepares children for successful entry and performance in school.
- Provides a forum for parents to receive information and resources necessary to find solutions to common problems.
- Supports children and their families as they advance through the school system.

YMCA of Greater Charlotte, Inc.

500 East Morehead Street, Charlotte, NC 28202

Phone: 704-716-6200, Website: www.ymcacharlotte.org

To put Christian principles into practice through programs that build healthy spirit, mind and body for all.

Services

- Health – we will reach out to all people to help them grow healthier in spirit, mind and body

YMCA of Greater Charlotte, Inc. (continued)

- Families – we will strengthen the relationships between children and their parents and other adults who care for them
- Relationships – we will foster social interaction and caring
- Bridge Building – we will bring diverse individuals, groups, organizations, and communities together for sharing and mutual support
- Servant Leadership – we will challenge individuals to work to improve their community and Greater Charlotte

YWCA

3420 Park Road, Charlotte, NC 28209

Phone: 704-525-5770, Fax: 704-521-9684, Website: www.ywcacentralcarolinas.org

Services

- Families Together – provided transitional housing for homeless families
- Women in Transition - provides safe affordable housing with intensive support services to over 100 single women at risk of homelessness each year.
- Youth Development Program - offers kids a safe, educational and fun environment, with a variety of activities from swimming and storytelling to martial arts and arts and crafts.

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Community Involvement

100 Black Men of Charlotte, Inc.

740 W. 5th St., Ste. 208, Charlotte, NC 28202

Phone: 704- 375-7300, Fax: 704- 375-515, www.100blackmenofcharlotte.org

The mission of the 100 Black Men of Charlotte, Inc. is to: increase educational opportunities for African American youth; develop programs to empower youth to succeed academically, culturally and socially; provide role models for youth; and strengthen community support and involvement for African American youth.

Big Brothers Big Sisters of Greater Charlotte

Phone: 704-377-3963, Fax: 704-358-3210

www.bbbscharlotte.org, Email: info@bbbscharlotte.org

Big Brothers Big Sisters of Greater Charlotte helps children reach their potential through professionally supported one-to-one relationships with proven results.

Services

- Amachi – Mentoring Children of Prisoners
- Community-based Mentoring
- Site-based Mentoring

Boy Scouts of America, Mecklenburg County

2424 North Davidson Street, Suite 110, Charlotte, NC 28205

1410 E. Seventh Street, Charlotte, NC 28204

Phone: 704-333-5471, www.mccscouting.org

The mission of the Boy Scouts of America is to prepare young people to make ethical and moral choices over their lifetimes by instilling in them the values of the Scout Oath and Law.

Services

- Traditional Programs
- Learning for Life
- Exploring
- Special Initiatives

The Children's Theatre of Charlotte

300 E. 7th Street, Charlotte, NC 28202

Phone: 704-973-2832, Fax: 704-973-2850

To enrich the lives of young people, ages 3 - 18, of all cultures, through theatre and education experiences of the highest quality.

Communities in Schools of Charlotte-Mecklenburg

601 E. Fifth Street, Suite 300, Charlotte, NC 28202

Phone: 704-335-0601, Fax: 704-335-0697, www.cischarlotte.org

Communities In Schools (CIS) is the nation's largest and most effective dropout prevention organization, helping young people stay in school, successfully learn and prepare for life by connecting needed community resources with schools. By forming partnerships with human service agencies, business, civic groups, faith communities and individual volunteers, CIS connects children and families to the relationships and resources they need to be successful. CIS of Charlotte-Mecklenburg currently serves more than 4,500 students annually in 37 Charlotte-Mecklenburg Public Schools. Services include tutoring and mentoring; cultural and volunteer activities; healthcare and counseling; parent involvement workshops; teen parent programs; and college access/career services programs.

Community School of the Arts

345 North College Street, Suite 413, Charlotte, NC 28202

Phone: 704-377-4187, Fax: 704-377-1132, www.csarts.org

To offer quality arts experiences that enrich lives, cultivate imagination and foster development of healthy communities.

Community School of the Arts (continued)

Services

The school offers instruction in music and visual arts. Community School of the Arts celebrates the diversity of our community and promotes equal access to our programs.

Dreams Coach, Inc.

Phone: 704-594-9993

<http://www.dreamscoaching.com>

The mission of Dreams Coach, Inc is to provide aggressive, hands-on interactive reading, writing, math, computer literacy, and mentoring to inner city neighborhood children 9 to 14 years old in the University area.

Services

- Free educational tutoring
- Mentoring
- Computer literacy
- Community service activities
- College awareness/ Summer tours

Foundation for Intercultural Travel, Inc.

P.O. Box 3102, Matthews, NC 28106

Phone: (704) 321-1895, <http://fitamerica.org>

Foundation for Intercultural Travel, Inc. is dedicated to promoting peace between nations by fostering cultural awareness through student exchange, one host family and one student at a time. By facilitating the bringing together of one nation's children with another nation's families and making them one, F.I.T. works passionately in an effort to further the concept of peace through understanding.

Freedom Drive Athletic Association

6506 Freedom Drive, Charlotte, NC 28214

Phone: 704-392-8550

The mission is to inspire in its membership, children having a desire to achieve, learn and participate within the bounds of the most honorable and sportsmanship like manner in all things athletically and in life.

Services

- Football
- Cheerleading

Gang of One

704 432 GANG/4264; email gangofone@cmpd.org

To prevent youth from joining gangs, support youth being pressured to join a gang and assist youth in getting out of a gang.

Services:

- Gang hotline
- Resource network
- Education and prevention programs
 - Dangers Involved with Gangs
 - No Easy Walk
 - Youth Gang Resistance Workshop
 - Adult Gang Awareness and Recognition Workshop
- Intervention initiatives
 - G01 Intervention Team
 - Truancy/Safe Neighborhoods

Girl Scouts, Hornets' Nest Council

7007 Idlewild Road, Charlotte, NC 28212

Phone: 704-731-6500, Fax: 704-567-0598, www.hngirlscouts.org

Girl Scouting builds girls of courage, confidence, and character, who make the world a better place.

Hands On Charlotte

1616 Central Avenue, Suite 200, Charlotte, NC 28205

Phone: 704-333-7471, Fax: 704-333-1866

Hands On Charlotte strengthens our community and enriches lives by mobilizing a diverse, committed corps of citizens in direct, volunteer service.

Services

- Providing volunteers to local nonprofit/community agencies which:
- Help homeless families
- Guide at-risk youth
- Tutor disadvantaged children
- Feed the hungry
- Care for our environment

Junior Achievement of the Central Carolinas, Inc.

201 S. Tryon Street, LL100, Charlotte, NC 28202

Phone: 704-536-9668, Fax: 704-563-4864, www.jacarolinas.org

Junior Achievement educates and inspires young people to value free enterprise, business and economics to improve the quality of their lives.

Kids Voting – Mecklenburg County

700 East Stonewall Street, Suite 506, Charlotte, NC 28202

Phone: 704-343-6999, Fax: 704-343-3777

Email: info@kidsvoting.org, Website: www.kidsvoting.org

Kids Voting is a non-profit, non-partisan civic education program. Students from kindergarten through high school learn about citizenship, civic participation, government, and the election process through a combination of standard based classroom lessons, community civic activities, interaction with public officials, service learning and authentic election experiences. Kids Voting prepares students for a lifetime of active civic engagement and supports K-12 academic achievement.

Services

- Free standards-based curriculum for elementary, middle, and high school teachers and service providers
- Exciting community civic activities for middle and high school youth
- Youth opportunities to interact with and learn about public officials
- Service-learning opportunities
- Authentic election experiences free for K-12 students

Kiwanis of Pineville – South Mecklenburg

10801 Johnston Road, Suite 220, Charlotte, NC 28226

Phone: 704-333-6699, Fax: 516-303-0075, www.bnrglobal.com/kiwanis

A thriving organization of men, women, and youth dedicated to serving the children of the world and improving the quality of life worldwide. Being committed to this mission calls each of us to live by the following Objects of Kiwanis: To give primacy to the human and spiritual, rather than to the material values of life; To encourage the daily living of the Golden Rule in all human relationships; To promote the adoption and the application of higher social, business, and professional standards; To develop, by precept and example, a more intelligent, aggressive, and serviceable citizenship; To provide, through Kiwanis clubs, a practical means to form enduring friendships, to render altruistic service, and to build better communities; To cooperate in creating and maintaining that sound public opinion and high idealism, which makes possible the increase of righteousness, justice, patriotism, and goodwill.

Latin American Coalition

4938 Central Avenue, Charlotte, NC 28205

Phone: 704-531-3848, Fax: 704-531-3850, Website: www.latinamericancoalition.org

To promote full Hispanic participation in the Charlotte-Mecklenburg region, by informing, educating and advocating for the Latin American community.

Services

The Mentor-Tutor Program has made a tremendous difference for hundreds of ESL students at Idlewild, Sterling, Piney Grove and Lebanon elementary schools since 2000. Participants receive intensive English language instruction and homework assistance with an emphasis on phonics and developmental reading. Parents participate in monthly conferences and have the opportunity to discuss a broad range of issues with trained facilitators and community leaders, including parenting skills and adjustment to American culture.

Latino Youth Group is youth program, leadership development program offering positive out-of-school activities to Latino teens while engaging them in activities and discussions about cultural identity, personal responsibility and community awareness.

Conexiones Que Cuentan, or Connections that Count is a collaboration with the Public Library of Charlotte Mecklenburg, supporting literacy for Latino mothers and their preschool aged children. This program offers mothers and children opportunities to read and learn together, supporting language development and the intergenerational sharing of heritage and culture.

Mecklenburg County Park and Recreation

5841 Brookshire Blvd., Charlotte, NC 28216, or call 311, www.parkandrec.com

The Mission of Mecklenburg County Park and Recreation is: To enrich the lives of our citizens through the stewardship of the County's natural resources and the efficient and responsive provision of quality leisure opportunities, experiences, and partnerships.

- Aquatics
- Athletics
- Cooperative Extension 4-H
- Environmental / Nature Center / Outdoor Recreation
- Cultural Arts
- Community and Special Events
- Summer Day Camps / After School
- Therapeutic Recreation
- Senior Programs
- Teen Programs

Partners in Out-of School Time

1609 East 5th Street, Charlotte, NC 28204-2486

Phone: 704-376-1845, Fax: 704-376-1874, www.postcarolinas.org

The mission of Partners in Out-of-School Time (POST) is to ensure that all school-age children and youth in Mecklenburg County have access to high-quality programs, activities, and opportunities when school is closed.

Services

- Provides training and technical assistance to individuals and organizations working with children and youth in their out-of-school time.
- Advocates with government agencies, community leaders, funders, and the public to support quality and quantity in out-of-school time programs.
- Convenes those involved with or interested in out-of-school time programs and helps build networks between provider and professionals.
- Facilitates partnerships between out-of-school time programs and helps these organizations access and leverage resources.
- Researches and promotes best practice in out-of-school time programming.

Partners in Out-of School Time (continued)

- Partners with state and national groups to advance the progress of out-of-school time programs and professionals.
- Promotes public awareness of the need for high quality out-of-school time programs.

Right Moves for Youth

1031 South Caldwell Street, Suite 102, Charlotte, NC 28203

Phone: 704-33-77-4425, Fax: 704-377-3196, www.rightmovesforyouth.com

The mission of Right Moves for Youth is to provide the motivation for its club members in grades 3-12 to succeed in school, improve their quality of life, and become responsible members of society.

Services

Under the guidance of our dedicated volunteer club leaders, RMFY student club members participate in a variety of activities designed to give them added motivation to succeed in school, improve their quality of life, and become responsible members of society. We use guest speakers, a character building curriculum, community service projects and field trips to expose our students to things they might not otherwise get to experience.

Special Olympics of Mecklenburg County

2400 Park Road, Suite B, Charlotte, NC 28203

Phone: 704- 358-1935, Fax: 704-358-3211, www.sonc.net

To provide year-round sports training and competition in a variety of Olympic-type sports for children and adults with mental retardation or closely related developmental disabilities, giving them continuing opportunities to develop physical fitness, demonstrate courage, experience joy and participate in the sharing of gifts, skills and friendship with their families, other Special Olympics athletes and the community.

Steele Creek Youth Network

Contact Officer Lisa K. Speas at 704-336-8360 or lspeas@cmpd.org

The Steele Creek Youth Network (SCYN) provides at-risk youth, ages 11-18 years, with positive alternatives to youth violence through a variety of programs/activities sponsored by houses of faith and non-profit organizations.

- Partnerships with houses of faith and non-profit organizations
- New youth programs in high crime neighborhoods
- Youth violence education to youth and adults
- Outdoor leadership camps - Survivor Copperhead Island
- Mayor's Youth Employment Program (MYEP) - job training and placement
- Summer Youth Free Lunch Program
- Dialogues
- Advisory Councils (youth and adult)

Symphony Guild of Charlotte

1515 Mockingbird Lane, Suite 406, Charlotte, NC 28209

Phone: 704- 525-0522, www.symphonysguildcharlotte.org

To create, develop and promote an interest in symphonic music in the community of Charlotte and the surrounding metropolitan area and to provide financial and volunteer support to the Charlotte Symphony Orchestra Society, the Charlotte youth symphonies and symphonic educational activities.

Services

- Musical petting zoo
- Lollipops Concerts
- School Concerts
- Master Class
- Scholarships
- Youth Artists Competition
- Youth festivals

Thompson Child & Family Focus

6800 St. Peter's Lane, Matthews, NC 28105

Phone: 704- 536-0375, Fax: 704- 531-9266, [www. thompsoncff.org](http://www.thompsoncff.org)

Thompson Child & Family Focus is called to service children and families through healing, teaching, worship and play.

Services

- Residential and day treatment for emotionally disturbed children
- Early childhood outreach
- Child development care
- Group home
- Foster care

Volunteer Center of United Way of Central Carolinas

301 South Brevard Street, Charlotte, NC 28202

Phone: 704- 371-6324, Fax: 704-371-6361, [www. uwcentralcarolinas.org](http://www.uwcentralcarolinas.org)

The Volunteer Center of United Way of Central Carolinas mobilize people and resources to deliver creative solutions to community problems

Services

- Promotes volunteerism
- Refers interested volunteers to local nonprofit organizations
- Collects and distributes volunteer resources
- Provides volunteer leadership opportunities

YMCA of Greater Charlotte, Inc.

500 East Morehead Street, Charlotte, NC 28202

Phone: 704-716-6200, www.ymcacharlotte.org

The mission is to put Christian principles into practice through programs that build healthy spirit, mind and body for all.

- Health – we will reach out to all people to help them grow healthier in spirit, mind and body
- Families – we will strengthen the relationships between children and their parents and other adults who care for them
- Relationships – we will foster social interaction and caring
- Bridge Building – we will bring diverse individuals, groups, organizations, and communities together for sharing and mutual support
- Servant Leadership – we will challenge individuals to work to improve their community and Greater Charlotte

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Computers & Technology

Carolina Computer Access Center

401 East Ninth Street, Charlotte, NC 28202

Phone: 704-342-3004, Fax: 704-342-1513, ccac.ataccess.org

Enabling individuals with disabilities to control and direct their own lives by providing them with information about, demonstrations of, and access to assistive technology tools.

Services

- In-depth technology consultations and assessments
- AT workshops, training, presentations, and tours
- Exploration opportunities in our lab
- Lending library of software, assistive devices, books, and videotapes
- Ongoing school, corporate, and community programs
- Computer recycling program

Neighborhood Family Resource Center

2631 Kenhill Dr, Charlotte, NC 28208

Phone: 704-398-0820, www.nfrcclt.org

The mission is to provide community outreach in order to improve surrounding areas and to strengthen and unite neighbors in the spirit of unity and cooperation.

Services:

- Educational field trips and related activities
- After School Tutorial/Enrichment Program
- Summer Day Camp
- Computer Training
- Art/Crafts
- Drama/History
- Family Support Group
- Substance Abuse Prevention Program
- Adult Literacy Program
- Right Moves
- Weekly Food Drive
- Book Club

Public Library of Charlotte & Mecklenburg County

310 N. Tryon Street, Charlotte, NC 28202

Phone: 704-416-0100, www.plcmc.org

The Public Library of Charlotte & Mecklenburg County is expanding minds, empowering individuals and enriching our community.

Services*Technology Services*

- Computer and Technology Classes
- Virtual Village Communication Center
- Adaptive And Assistive Technologies
- System-wide Resources

Outreach Services

- Adult Outreach Services
- Youth Services Department
- Spanish Outreach
- Storytimes To Go!

Language Services

- Foreign Language Collections
- World Language Center
- Workshops conducted in Spanish
- Resources in Spanish

Public Library of Charlotte & Mecklenburg County (continued)

Business and Career Services

- Small Business Information Center
- Think College & Career Center
- Business and Finance Workshops
- BizLink
- Education and Career Workshops
- Foundation Center Cooperating
- Collection Nonprofit Resources

Educational Assistance

- Ask a Librarian
- Brarydog.net
- Get Set 4 K
- Homework and Research Resources
- Research Support Service
- At the Branches
- Computer Access in Neighborhoods(CAN)
- Parent and Caregiver Education Workshops
- CPCC Placement Test Resources
- Reader's Advisory Services
- Genealogy / Local history Services

Library Websites

- PLCMC Family of Websites

Community Resources

- Clubs & Organizations
- Book Clubs Directory
- Book Club Kits Program
- CURB IT! Recycling Bins

Literacy Resources

- ReadtoMeCharlotte.org
- Literacy Related Programs

Technology Services

- Computer and Technology Classes
- Virtual Village Communication Center
- Adaptive And Assistive Technologies
- System-wide Resources

Outreach Services

- Adult Outreach Services
- Youth Services Department
- Spanish Outreach
- Storytimes To Go!

Language Services

- Foreign Language Collections
- World Language Center
- Workshops conducted in Spanish
- Resources in Spanish

Urban League of Central Carolinas

740 West Fifth Street, Charlotte, NC 28202

Phone: 704.373.2256, Fax: 704.373.2262, www.urbanleaguecc.org

To promote economic self-sufficiency among African-American families and others, and racial inclusion in our community.

Services

- Workforce Development and Training

Urban League of Central Carolinas (continued)

- Youth Development and Training
- Housing and Credit Counseling
- Urban Youth Empowerment Program
- Hispanic/Latino Programs

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Crisis Support

A Child's Place

PO Box 33302, Charlotte, NC 28233

Phone: 704-343-3790, Fax: 704-343-379, www.achildsplace.org

A Child's Place works to erase the impact of homelessness on children and their education.

Services

Homeless children are provided with stable, appropriate education in a mainstream setting through A Child's Place. Comprehensive and timely assessments ensure that students receive the instruction and services they need. For the homeless students who are in need of extra support in order to achieve academic success, food, clothing, personal hygiene products and school supplies are distributed. Volunteer professionals provide medical, dental and counseling services. Volunteer tutors and "lunch buddy" mentors also offer academic and emotional support to children coping with stress, fear and other emotions resulting from homelessness. Scholarships to after school programs accommodate working parents' schedules and enrich learning experiences.

Al-Anon

We welcome calls 24/7.

Phone : (704)523-1159 or (877)523-1159

<http://www.charlottealanon.org>

The Al-Anon Family Groups are a fellowship of relatives and friends of alcoholics who share their experience, strength, and hope in order to solve their common problems. We believe alcoholism is a family illness, and that changed attitudes can aid in recovery. Al-Anon is not allied with any sect, denomination, political entity, organization, or institution; does not engage in any controversy, neither endorse nor opposes any cause. There are no dues for membership. Al-anon is self-supporting through its own voluntary contributions.

Services:

- Al-Anon has but one purpose: to help families of alcoholics. We do this by practicing the Twelve Steps, by welcoming and giving comfort to families of alcoholics, and by giving understanding and encouragement to the alcoholic.
- Meetings are held every day of the week, throughout the day, and throughout the Charlotte regional area, which includes Mecklenburg, Stanly, Cabarrus and Union counties.

Bethlehem Center Charlotte

2705 Baltimore Avenue, Charlotte, NC 28203

Phone 704- 375-1417, Fax 704- 371-7432, www.bethlehemcenter.org

A faith based ministry founded by the women of the United Methodist Church. Our mission is to provide educational opportunities for low income children and families to improve the quality of their lives.

Services

- Youth Development: After School and Summer Camp
- Health & Wellness Clinic
- Senior Citizens programs
- Emergency Services
- Missions and Church Agency Relations
- Head Start
- Substance Abuse Prevention & Education

Catholic Social Services

1123 S. Church Street, Charlotte, NC 28203

Phone: 704-370-3262, Fax: 704-370-3377, www.cssnc.org

A Christian ministry of charity, service, and justice dedicated to providing help to those in need, hope to those in despair, and inspiration for others to follow.

Services

- Pregnancy support
- Adoption
- Counseling
- Burial Assistance Program

Catholic Social Services (continued)

- Direct Assistance
- Holiday Outreach

Charlotte Emergency Housing

P.O. Box 9373, Charlotte, NC 28299-9373

Phone: 704-335-5488, Fax: 704-335-5480, www.charlotteemergencyhousing.org

Services

- Temporary comprehensive emergency shelter for homeless families and single women
- Transitional and follow-up services to residents
- Licensed day care for children birth to 12 years of age living temporary housing

Charlotte Rescue Mission

907 W. First Street, PO Box 33000, Charlotte, NC 28233

Phone: 704-334-4635 x214, Fax: 704- 333-7285, www.charlotterescuemission.org

The Charlotte Rescue Mission ministers the Good News of Christianity to individuals caught in cycles of poverty, hopelessness and chemical addictions by meeting their spiritual, physical, social, psychological and vocational needs.

Services

The Mission provides a 90-day Christian residential recovery program for men and women who are addicted to drugs and/or alcohol and are predominantly homeless.

Elon Homes for Children

1717 Sharon Road West, Charlotte, NC 28210

Phone: 704-369-2500 ext. 531 or 502, Fax: 704-688-2960, www.elonhomes.org

To provide a continuum of services that enhances the quality of spiritual, physical, emotional, intellectual and relational well being of youth and their families.

Services

- Residential care for sibling groups
- Charter public education
- Outpatient mental health services for ages 3-21
- Foster care for ages 0-18

Family Support Services

931 Wilann Dr, Charlotte, NC 28215

Phone: 704-563-4586

Every person has the right to a quality life and to be fully integrated into their community. It is the mission of FSS to promote full inclusion of people with disabilities into the life of their North Carolina community.

Family Visions NC, Inc.

Mrs. Twanna Daniels, CEO-Executive Director

Phone: 704-726-6989, Email: twdaniels@hotmail.com

Family Visions NC, Inc's mission is to improve the well-being of children by increasing the proportion of children growing up with involved, responsible, and committed non-custodial fathers.

Services

- Educate and inspire all Americans, especially non-custodial fathers, through public awareness campaigns, research, and other resources
- Provide educational, short term job training and employment resources for non-custodial fathers who are infringement free but have been formally incarcerated
- Assistance with resume and cover letter writing, interactive training for job interviews, and educational services
- Engage every sector of society through strategic alliances and partnerships
- Encourage non-custodial fathers to foster their emotional connections to and financial support of their children

Florence Crittenton Services

1300 Blythe Blvd, Charlotte, NC 28203

Phone: 704-372-4663, Website: www.fcsnc.org

Florence Crittenton Services of Charlotte, NC will promote Health and Hope for Tomorrow's Children by providing comprehensive health, educational and social services for single pregnant and non-pregnant adolescents, women and their families.

Services

- Health and prenatal care
- Education
- Adoption programs
- Parenting skills/early childhood development education
- Life skills
- Scholarships
- Group and individual counseling and family planning

Gang of One

704 432 GANG/4264; email gangofone@cmpd.org

To prevent youth from joining gangs, support youth being pressured to join a gang and assist youth in getting out of a gang.

Services:

- Gang hotline
- Resource network
- Education and prevention programs
 - Dangers Involved with Gangs
 - No Easy Walk
 - Youth Gang Resistance Workshop
 - Adult Gang Awareness and Recognition Workshop
- Intervention initiatives
 - G01 Intervention Team
 - Truancy/Safe Neighborhoods

Goodwill Industries of Southern Piedmont

P. O. Box 668768, Charlotte, North Carolina 28266

Location: 2122 Freedom Drive, Charlotte, North Carolina 28208

Phone: 704-372-3434, Fax: 704-372-3228

Changing lives through the power of work.

Services

- Job Training
- Career Development Services
- Employment Skills Training
- Occupation Skills Training

It's On Program

12102 Creek Turn Drive, Charlotte, NC. 28278

Phone: 704-208-9669, Email: itsonprogramcharlotte@gmail.com

To promote developmental strategies that enable youth and both unemployed and underemployed persons to become productive members of the community prepared for gainful employment and meaningful participation in our society.

Services

- Life Skills Training
- Health Management
- Financial Educational Planning
- Job Training
- Job Placement Assistance
- Reentry Training

It's On Program (continued)

- Gang Prevention/Intervention Training
- Psychology of Incarceration Training
- Entrepreneurial Training
- Computer Tech Training
- Virtue Case Management Training

The Jemsek CHARM Project

PO Box 3413, 14330 Oakhill Park Lane, Huntersville, NC 28070

Phone: 704.659.8500, Fax: 704.659.8518, Email: info@jemsek.org

To prevent the spread of HIV through education - targeting those groups most adversely affected by the disease. To empower and assist people living with HIV/AIDS so they can live independently with hope, dignity, quality of life, and choice.

Services

- Case Management
- Access to Medical Care
- Access to Medications
- Housing and Hospice Services
- Transportation Assistance
- HIV Counseling and Testing

Lois Lodge

1301 Hemlock St, Charlotte, NC 28203

Phone: 704-335-9660, www.loislodge.org

Lois' Lodge seeks to follow the example of Jesus Christ and provide shelter, practical love, care and support to women facing the challenges of an unexpected pregnancy in an environment that encourages them toward responsible choices and a stable future.

Services

- Housing for pregnant women
- Counseling and support
- Prenatal education and care
- Life preparation
- Enriching experiences

Make-A-Wish Foundation of Central and Western North Carolina

Johnston Building, 212 S. Tryon St., Suite 1080, Charlotte, NC 28281

Phone: 704-339-0334, Fax: (704) 339-0335, Toll Free: 877-677-9474

E-Mail: srogers@ncwish.org, Website: www.ncwish.org

To grant the wishes of children with life-threatening illnesses to enrich the human experience with hope, strength and joy.

Mecklenburg County Children's Developmental Services

3500 Ellington Street, Charlotte, NC 28211

Phone: 704-336-7100, Fax: 704-336-2426

Intake Line: 704-336-7130, Spanish Intake Line: 704-336-7452

The Children's Developmental Services Agency (CDSA) is the local center for Early Intervention in our community. CDSA supports families to help young children who are at risk for problems with their development to grow and learn to the best of their potential.

Services:

- Multi-disciplinary evaluations to help assess a child's unique strengths, talents, and needs
- Service coordinators that help families identify the supports and resources available for the child and family.

Metrolina Association for the Blind (MAB)

704 Louise Avenue, Charlotte, NC 28204

The mission and purpose of this agency is to reduce or eliminate the daily living problems imposed upon people by blindness or severe visual impairment.

Services:

- Personal Adjustment & Rehabilitation (PAR)
- Case management (counseling)
- Orientation and Mobility
- Rehabilitation teaching provides instruction in many skills needed for daily living following vision loss (i.e. Braille, adaptive computer technology, and use of audio and recording devices.)
- Personal home management skills including cooking, home repairs money management, personal hygiene, and organizational skills.
- Leisure activities such as knitting and recreational sports.
- Low vision services include assessment and training with various low vision aids
- Accessible Braille Services (ABS): The ABS program was implemented to provide documents, such as billing statements and textbooks, in a format that people with visual impairments can access independently.

Neighborhood Family Resource Center

2631 Kenhill Dr, Charlotte, NC 28208

Phone: 704-398-0820, www.nfrcclt.org

The mission is to provide community outreach in order to improve surrounding areas and to strengthen and unite neighbors in the spirit of unity and cooperation.

Services:

- Educational field trips and related activities
- After School Tutorial/Enrichment Program
- Summer Day Camp
- Computer Training
- Art/Crafts
- Drama/History
- Family Support Group
- Substance Abuse Prevention Program
- Adult Literacy Program
- Right Moves
- Weekly Food Drive
- Book Club

Positive Youth Transformations

Phone: 704-777-3294, Email: [Positive Youth Transformation@yahoo.com](mailto:PositiveYouthTransformation@yahoo.com), www.PositiveCharlotte.com

It is the mission of P.Y.T. to advocate for a safe community, where children acquire the skills necessary to become effective citizens.

The Relatives

1100 East Blvd #460, Charlotte, NC 28203

Phone: 704-377-0602, www.therelatives.org

The Relatives is a co-ed, 9-bed emergency shelter for runaway, homeless, and other youth in crisis from ages 7-17.

Services

- Emergency housing
- Counseling
- Aftercare
- Parenting courses

Right Moves for Youth

1031 South Caldwell Street, Suite 102, Charlotte, NC 28203

Phone: 704-33-77-4425, Fax: 704-377-3196, www.rightmovesforyouth.com

The mission of Right Moves For Youth is to provide the motivation for its club members in grades 3-12 to succeed in school, improve their quality of life, and become responsible members of society.

Services

Under the guidance of our dedicated volunteer club leaders, RMFY student club members participate in a variety of activities designed to give them added motivation to succeed in school, improve their quality of life, and become responsible members of society. We use guest speakers, a character building curriculum, community service projects and field trips to expose our students to things they might not otherwise get to experience.

Salvation Army, Charlotte Area Command

501 Archdale Drive, Charlotte, NC 28217

Phone 704-522-4970, Fax 704-522-4980, www.salvationarmycharlotte.org

The Salvation Army, an international movement, is an evangelical part of the universal Christian church. Its message is based on the Bible. Its ministry is motivated by the love of God. Its mission is to preach the gospel of Jesus Christ and to meet human needs in His name without discrimination

Samaritan House

3424 Park Rd, Charlotte, NC 28209

Phone: 704-527-1130, www.thesamaritanhouse.org

Samaritan House is a not-for-profit recuperative care place for people who are homeless and in need of short term care following a hospital or emergency room stay. Samaritan House emphasizes the Gospel values of love, dignity, respect and welcoming inclusion. We will welcome each person as they are, without demand for change. While Samaritan House is established out of our faith as Christians, it is intended to be a place of healing and hospitality for all persons.

Services

- Shelter
- Transportation
- Food

Thompson Child & Family Focus

6800 St. Peter's Lane, Matthews, NC 28105

Phone: 704- 536-0375, Fax: 704- 531-9266, www.thompsoncff.org

Thompson Child & Family Focus is called to service children and families through healing, teaching, worship and play.

Services:

- Residential and day treatment for emotionally disturbed children
- Early childhood outreach
- Child development care
- Group home
- Foster care

Time Out Youth

1900 The Plaza, Charlotte, NC 28205

Phone: 704-344-8335, Email: info@timeoutyouth.org

To provide support, advocacy, and education to lesbian, gay, bisexual, transgender, and questioning youth ages 13-23. (Charlotte, NC and surrounding areas)

Trips for Kids Charlotte

Phone: 704-944-3581, Email: info@tripsforkidscharlotte.org

To provide outdoor outings (primarily bike rides), community service, and educational opportunities for kids who do not have access to these types of activities within their communities or environments.

Trips for Kids Charlotte (continued)

Services

Lessons in

- Personal responsibility
- Self-empowerment
- Achievement
- Community service

United Family Services

601 East Fifth Street, Suite 400, Charlotte NC 28202

Phone: 704-332-9034, Fax: 704-373-1604, Email: info@ufscclt.org

To inspire individuals, families and communities to find solutions that create a better future.

Services

- Individual and marital and family counseling
- Crisis Intervention & Advocacy
- Domestic Violence Services
- Economic Independence

Uptown Shelter

1210 North Tryon Street, Charlotte, NC 28206

Phone: 704-334-3187

The mission of the Uptown Shelter is to care for people who are homeless and to provide them opportunities to rebuild their lives.

Services

- Emergency Services
- Transitional Living Program
- Mental Health Transitional Living Program
- Substance Abuse Services Transitional Living Program
- Meals Program
- Life Enrichment Program

Urban Ministry Center

945 N. College St., Charlotte, NC 28206

Phone: 704-347-0278, www.urbanministrycenter.org

The Urban Ministry Center is an interfaith organization involved both in ministries of compassion and in the study of urban issues. Our commitment is to the poor, the homeless and others in need. Our goal is to address their needs with love, compassion and tangible help by providing basic services.

Services

- Soup Kitchen
- Communication Services
- Worship Services
- Counseling
- Food Referrals
- Transportation
- Identification Assistance

Youth Homes, Inc.

601 East Fifth Street, Suite 330, Charlotte, NC 28202-2914

Phone: 704-334-9955, www.youthhomesinc.org

Building promising futures with children and their families.

Services

- Foster Care Services
- Therapeutic Foster Care Services
- Delinquency Prevention Services

YWCA

3420 Park Road, Charlotte, NC 28209

Phone: 704-525-5770, Fax: 704-521-9684, www.ywcacentralcarolinas.org

Services:

- Families Together – provided transitional housing for homeless families
- Women in Transition - provides safe affordable housing with intensive support services to over 100 single women at risk of homelessness each year.
- Youth Development Program - offers kids a safe, educational and fun environment, with a variety of activities from swimming and storytelling to martial arts and arts and crafts.

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Education & Literacy

100 Black Men of Charlotte, Inc.

740 W. 5th St., Ste. 208, Charlotte, NC 28202

Phone: 704- 375-7300, Fax: 704- 375-515, www.100blackmenofcharlotte.org

The mission of the 100 Black Men of Charlotte, Inc. is to: increase educational opportunities for African American youth; develop programs to empower youth to succeed academically, culturally and socially; provide role models for youth; and strengthen community support and involvement for African American youth.

A Child's Place

PO Box 33302, Charlotte, NC 28233

Phone: 704-343-3790, Fax: 704-343-3791, www.achildsplace.org

A Child's Place works to erase the impact of homelessness on children and their education.

Services

Homeless children are provided with stable, appropriate education in a mainstream setting through A Child's Place. Comprehensive and timely assessments ensure that students receive the instruction and services they need. For the homeless students who are in need of extra support in order to achieve academic success, food, clothing, personal hygiene products and school supplies are distributed. Volunteer professionals provide medical, dental and counseling services. Volunteer tutors and "lunch buddy" mentors also offer academic and emotional support to children coping with stress, fear and other emotions resulting from homelessness. Scholarships to after school programs accommodate working parents' schedules and enrich learning experiences.

B.R.I.D.G.E. Jobs Program, Inc.

2732 Rozzelles Ferry Road, Suite B, Charlotte, NC 28208-3233

Phone: 704-377-5371, Fax: 704/343-0441

Email: info@bridgecharlotte.org, www.bridgecharlotte.org

BRIDGE is dedicated to helping high school drop outs, the unemployed and underemployed citizens of Mecklenburg County obtain and sustain long-term, career enhancing employment by providing them with career counseling and support as they complete their education.

Services

- Intensive job readiness training for dropouts
- Intensive Job readiness training for high school graduates
- Job search program
- English proficiency
- English grammar class

Brookstone Schools

2128 Remount Rd., Charlotte, NC 28208

Phone: 704-392-6330, www.brookstoneschools.org

Brookstone Schools' mission is to glorify God by offering a program of academic excellence that will equip urban students spiritually, academically, and socially for the lives of future leadership and service.

Classroom Central

2116 Wilkinson Blvd., Charlotte NC 28208

Phone: 704-377-1740, www.classroomcentral.org

Classroom Central's mission is to equip students to effectively learn by collecting and distributing free school supplies.

Communities in Schools of Charlotte-Mecklenburg

601 E. Fifth Street, Suite 300, Charlotte, NC 28202

Phone: 704-335-0601, Fax: 704-335-0697, www.cischarlotte.org

Services

Communities In Schools (CIS) is the nation's largest and most effective dropout prevention organization, helping young people stay in school, successfully learn and prepare for life by connecting needed community resources with schools. By forming partnerships with human service agencies, business, civic groups, faith communities and individual volunteers, CIS connects children and families to the

Communities in Schools of Charlotte-Mecklenburg (continued)

relationships and resources they need to be successful. CIS of Charlotte-Mecklenburg currently serves more than 4,500 students annually in 37 Charlotte-Mecklenburg Public Schools. Services include tutoring and mentoring; cultural and volunteer activities; healthcare and counseling; parent involvement workshops; teen parent programs; and college access/career services programs.

Community Health Services

601 E. 5th Street, Suite 140, Charlotte, NC 28202

Phone: 704-375-0172, www.chs-nc.org, Email: info@chs-nc.org

To empower individuals with limited resources to establish and maintain good health.

Services

- Oral health education provided through childcare centers and community programming for children, families and caregivers.
- Childcare health and safety programming provided by Childcare Health Consultants free of charge to any childcare center or home.
- Reach Out and Read promotes literacy as a standard part of pediatric primary care so children grow up with books and a love of reading.

Dreams Coach, Inc.

Phone: 704-594-9993

<http://www.dreamscoaching.com>

The mission of Dreams Coach, Inc is to provide aggressive, hands-on interactive reading, writing, math, computer literacy, and mentoring to inner city neighborhood children 9 to 14 years old in the University area.

Services

- Free educational tutoring
- Mentoring
- Computer literacy
- Community service activities
- College awareness/ Summer tours

Elon Homes for Children

1717 Sharon Road West, Charlotte, NC 28210

Phone: 704-369-2500 ext. 531 or 502, Fax: 704-688-2960, www.elonhomes.org

To provide a continuum of services that enhances the quality of spiritual, physical, emotional, intellectual and relational well being of youth and their families.

Services

- Residential care for sibling groups
- Charter public education
- Outpatient mental health services for ages 3-21
- Foster care for ages 0-18

Exceptional Children's Assistance Center

907 Barra Row, Suites 102/103, Davidson, NC 28036

Phone: 704-892-1321, Fax: 704-892-5028, Parent Info Line : 800-962-6817, www.ecac-parentcenter.org

ECAC is a private non-profit parent organization committed to improving the lives and education of ALL children through a special emphasis on children with disabilities.

Services

- North Carolina Parent Information & Resource Center (NC PIRC)
- Workshops designed for parents, parent groups, schools and community groups on a variety of topics
- Empower newsletter - visit our Publications page
- Lending Library - visit our Lending Library page
- Information and Referral

Exceptional Children's Assistance Center (continued)

- NCLB (No Child Left Behind)
- School Report Cards
- Questions Parents Can Ask About
- Reading Improvement
- School Choice
- Supplemental Services
- Articles & Information Sheets (E-PICs)
- Parent Partners' Upcoming Events
- "U –Can-Do-It" Workshops
- Sign up to receive mailings! - visit our Mailing List page
- Favorite PIRC links
- News - visit Breaking News! page
- Parent Training & Information Center (PIT)
- Parent Education Workshops
- Toll Free *Parent Info Line* answered by Parents
- Individual Assistance with educational issues
- Lending Library - visit our Lending Library page
- Information and Referral
- IEP Partners
- Parent-to-Parent Support & Assistance to parent groups
- Info Packets - visit our Information Packets page to request one today!
- Info sheets for Parents and Families
- Get the latest on IDEA!
- Literacy and Reading for Students with Disabilities

Florence Crittenton Services

1300 Blythe Blvd, Charlotte, NC 28203

Phone: 704-372-4663, www.fcsnc.org

Florence Crittenton Services of Charlotte, NC will promote Health and Hope for Tomorrow's Children by providing comprehensive health, educational and social services for single pregnant and non-pregnant adolescents, women and their families.

Services

- Health and prenatal care
- Education
- Adoption programs
- Parenting skills/early childhood development education
- Life skills
- Scholarships
- Group and individual counseling and family planning

Greater Enrichment

P.O. Box 16188, Charlotte, NC 28297

Phone: 704-334-8518, Phone: 704-334-5003, <http://gepinc.org/>

To provide an out-of-school time educational program that is fun and enjoyable for eligible school-age (K-5th grade) students and their parents in which, regardless of their background and abilities, they fully realize their potential for academic achievement, cultural/social enrichment, positive self esteem and productive citizenship.

Services

- After school programs (in areas designated by the City of Charlotte as "City Within a City (CWAC)" geographical area. Income requirements must also be met.)
- The Parent Program

Hip Pocket Teacher

Phone: 704.936.8771, <http://www.HipPocketTeacher.org>

The Mission of Hip Pocket Teacher is to bridge the gap from classroom to home by equipping families with the skills they need for lifelong academic success.

Services

- Academic Coaching
- Online and onsite support from professional educators
- Programs for schools, parents groups and community organizations

Junior Achievement of the Central Carolinas, Inc.

201 S. Tryon Street, LL100, Charlotte, NC 28202

Phone: 704-536-9668, Fax: 704-563-4864, www.jacarolinas.org

Junior Achievement educates and inspires young people to value free enterprise, business and economics to improve the quality of their lives.

Mecklenburg County Children's Developmental Services

3500 Ellington Street, Charlotte, NC 28211

Phone: 704-336-7100, Fax: 704-336-2423

Intake Line: 704-336-7130, Spanish Intake Line: 704-336-7452

The Children's Developmental Services Agency (CDSA) is the local center for Early Intervention in our community. CDSA supports families to help young children who are at risk for problems with their development to grow and learn to the best of their potential.

Services

- Multi-disciplinary evaluations to help assess a child's unique strengths, talents, and needs
- Service coordinators that help families identify the supports and resources available for the child and family

Mecklenburg County Department of Social Services

301 Billingsley Road, Charlotte, NC 28211.

Phone: 311, www.charmeck.org/Departments/DSS/Home.htm

The Mecklenburg County Department of Social Services is committed to reevaluation and enhancement of those services that focus on prevention, early intervention, moving customers toward or maintaining self-sufficiency and improving the quality of life for all citizens.

Services

- *For Families* - Economic Services Division provides: - Work First Family Assistance, Family and Children's Medicaid, NC Health Choice, Food Stamps, Refugee Assistance, Low Income Energy Assistance, and Employment Services.
- *For Children* - Youth and Family Services provides: Child Protective Services, Foster Care, Adoption and Adoption Assistance and Independent Living Services.

Moore's Sanctuary Ministries

4101 Morris Field Dr, Charlotte, NC 28208

Phone: 704-596-3842, Fax: 704-921-8323

Moore' Sanctuary Ministries is seeking to provide a free Community Tutorial Program that will assist the private and public school sectors in addressing the educational needs of children and youth of the community in 1st through 12th grades with basic Math and Language Arts skills (including reading and writing).

Neighborhood Family Resource Center

2631 Kenhill Dr, Charlotte, NC 28208

Phone: 704-398-0820, www.nfrcclt.org

The mission is to provide community outreach in order to improve surrounding areas and to strengthen and unite neighbors in the spirit of unity and cooperation.

Services

- Educational field trips and related activities

Neighborhood Family Resource Center (continued)

- After School Tutorial/Enrichment Program
- Summer Day Camp
- Computer Training
- Art/Crafts
- Drama/History
- Family Support Group
- Substance Abuse Prevention Program
- Adult Literacy Program
- Right Moves
- Weekly Food Drive
- Book Club

Parent University

Phone: 980-343-0318

<http://www.cms.k12.nc.us/parents/parentuniv/pages/default.aspx>

The goal of Parent University is to increase parent involvement in the schools and empower parents to raise children who are successful in school and in life. Parent University is a community collaborative led by Charlotte-Mecklenburg Schools to help parents become full partners in their children's education. CMS partners with community agencies and organizations to offer free courses, family events and activities that will equip families -parents, grandparents, caretakers - a chance to learn about four areas or strands, which include:

- Parenting Awareness - These topics provide parents with information about how they can support their children's academic opportunities and today's challenges.
- Helping Your Child Learn in the 21st Century - These topics provide information that can empower parents to raise confident, educated children ready for the 21st Century.
- Health and Wellness - These offerings support parents by providing information and activities to help families build healthy lifestyles - physically and emotionally.
- Personal Growth and Development - These topics help parents to grow personally and professionally so they can become the most effective advocates for their children.

Partners in Out-of-School Time

1609 East 5th Street, Charlotte, NC 28204-2486

Phone: 704-376-1845, Fax: 704-376-1874, Email: www.postcarolinas.org

The mission of Partners in Out-of-School Time (POST) is to ensure that all school-age children and youth in Mecklenburg County have access to high-quality programs, activities, and opportunities when school is closed.

Services

- Provides training and technical assistance to individuals and organizations working with children and youth in their out-of-school time.
- Advocates with government agencies, community leaders, funders, and the public to support quality and quantity in out-of-school time programs.
- Convenes those involved with or interested in out-of-school time programs and helps build networks between provider and professionals.
- Facilitates partnerships between out-of-school time programs and helps these organizations access and leverage resources.
- Researches and promotes best practice in out-of-school time programming.
- Partners with state and national groups to advance the progress of out-of-school time programs and professionals.
- Promotes public awareness of the need for high quality out-of-school time programs.

Public Library of Charlotte & Mecklenburg County

310 N. Tryon Street, Charlotte, NC 28202

Phone: 704-416-0100, www.plcmc.org

The Public Library of Charlotte & Mecklenburg County is expanding minds, empowering individuals and enriching our community.

Services

Technology Services

- Computer and Technology Classes
- Virtual Village Communication Center
- Adaptive And Assistive Technologies
- System-wide Resources

Outreach Services

- Adult Outreach Services
- Youth Services Department
- Spanish Outreach
- Storytimes To Go!

Language Services

- Foreign Language Collections
- World Language Center
- Workshops conducted in Spanish
- Resources in Spanish

Business and Career Services

- Small Business Information Center
- Think College & Career Center
- Business and Finance Workshops
- BizLink
- Education and Career Workshops
- Foundation Center Cooperating
- Collection Nonprofit Resources

Educational Assistance

- Ask a Librarian
- Brarydog.net
- Get Set 4 K
- Homework and Research Resources
- Research Support Service
- At the Branches
- Computer Access in Neighborhoods(CAN)
- Parent and Caregiver Education Workshops
- CPCC Placement Test Resources
- Reader's Advisory Services
- Genealogy / Local history Services

Library Websites

- PLCMC Family of Websites

Community Resources

- Clubs & Organizations
- Book Clubs Directory
- Book Club Kits Program
- CURB IT! Recycling Bins

Literacy Resources

- ReadtoMeCharlotte.org
- Literacy Related Programs

Technology Services

- Computer and Technology Classes
- Virtual Village Communication Center

Public Library of Charlotte & Mecklenburg County (continued)

- Adaptive And Assistive Technologies
- System-wide Resources

Outreach Services

- Adult Outreach Services
- Youth Services Department
- Spanish Outreach
- Storytimes To Go!

Language Services

- Foreign Language Collections
- World Language Center
- Workshops conducted in Spanish
- Resources in Spanish

Right Moves for Youth

1031 South Caldwell Street, Suite 102, Charlotte, NC 28203

Phone: 704-33-77-4425, Fax: 704-377-3196, www.rightmovesforyouth.com

The mission of Right Moves For Youth is to provide the motivation for its club members in grades 3-12 to succeed in school, improve their quality of life, and become responsible members of society.

Services

Under the guidance of our dedicated volunteer club leaders, RMFY student club members participate in a variety of activities designed to give them added motivation to succeed in school, improve their quality of life, and become responsible members of society. We use guest speakers, a character building curriculum, community service projects and field trips to expose our students to things they might not otherwise get to experience.

Safe Kids Charlotte Mecklenburg

Phone: 704-336-SAFE (7233), www.safekidscharmec.org

Providing childhood injury prevention outreach to the Charlotte Mecklenburg Community

Services

Comprised of multiple agencies, Safe Kids Charlotte Mecklenburg works as a coalition to create awareness and education injury prevention topics, including child passenger, pedestrian, firearms and water safety for children and families. Member agencies provide educational services. Visit our website for more details.

South Piedmont Chapter MATHCOUNTS

Phone: 704-382-7740

The mission of MATHCOUNTS is to increase enthusiasm for and enhance achievement in middle school mathematics throughout the United States.

Substance Abuse Prevention Services

1117 E. Morehead St. Suite 200, Charlotte, NC 28204

Phone: 704-375-3784, Fax: 704-333-3784, www.preventionservices.org

Working to strengthen individuals, families, businesses, and the community through prevention education and health promotion.

Services

- Youth/Family Science-Based Programs- Adult programs and programs for school aged children
- Professional Development
- Drug-Free Work Place
- Alcohol, Tobacco, and other Drug topics
- Resource Library
- Informational Materials
- Drugline (704-375-DRUG) for referrals and questions

Winners PLUS Agency Inc.

P.O. Box 16689, Charlotte, NC 28297-6689

704-890-4101, www.winnersplusagency.org

To provide guidance, assistance, clarity and knowledge to parents in the co-education of their children. We are parents who advocate for parents through information, education and establishment of professional co-partnerships with the institutions that educate children. We believe that parents are the backbone to fostering an educated society.

Services

- S.T.A.R. Students Together Against Recklessness (Play)
- Parents on the Move
- Million Father March – Men taking children to school on the first day
- Care with a touch of Love – out of school suspension
- Stay Focused

Words to Wings

Phone : 704-847-0018, Email: ejreich@words2wings.org

Reducing Prejudice. Improving Writing. Nurturing Compassion.

Services

- Essay contest
- Building Relationships with people of different backgrounds
- Foster oral communication between teens and families of different backgrounds
- Improve writing skills in 10th graders

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Employment

B.R.I.D.G.E. Jobs Program, Inc.

2732 Rozzelles Ferry Road, Suite B, Charlotte, NC 28208-3233

Phone: 704-377-5371, Fax: 704/343-0441

Email: info@bridgecharlotte.org, www.bridgecharlotte.org

BRIDGE is dedicated to helping high school drop outs, the unemployed and underemployed citizens of Mecklenburg County obtain and sustain long-term, career enhancing employment by providing them with career counseling and support as they complete their education.

Services

- Intensive job readiness training for dropouts
- Intensive Job readiness training for high school graduates
- Job search program
- English proficiency
- English grammar class

Dress for Success Charlotte

202 E. Woodlawn Rd., Ste 104, Charlotte, NC 28217

Phone: 704.525.7706, www.dressforsuccess.org, Email: charlotte@dressforsuccess.org

The mission of Dress for Success is to promote the economic independence of disadvantaged women by providing professional attire, a network of support and the career development tools to help women thrive in work and in life.

Services

- Provides suits for women going to a job interview
- Employment retention and mentoring programs
- Career center
- Résumé and cover letter writing lesson
- Assistance in finding employment

Goodwill Industries of Southern Piedmont

P. O. Box 668768, Charlotte, North Carolina 28266

Location: 2122 Freedom Drive, Charlotte, North Carolina 28208

Phone: 704-372-3434, Fax: 704-372-3228

Changing lives through the power of work.

Services

- Job Training
- Career Development Services
- Employment Skills Training
- Occupation Skills Training

It's On Program

12102 Creek Turn Drive, Charlotte, NC. 28278

Phone: 704-208-9669, Email: itsonprogramcharlotte@gmail.com

To promote developmental strategies that enable youth and both unemployed and underemployed persons to become productive members of the community prepared for gainful employment and meaningful participation in our society.

Services

- Life Skills Training
- Health Management
- Financial Educational Planning
- Job Training/Job Placement Assistance
- Reentry Training
- Gang Prevention/Intervention Training
- Psychology of Incarceration Training
- Entrepreneurial Training
- Computer Tech Training

Jacob's Ladder Job Center

2304 The Plaza, Charlotte, NC 28205

Phone: 704-332-5822, www.jacobsladdercharlotte.org

Jacob's Ladder Job Center, Inc. is a faith-based non-profit organization dedicated to helping unemployed and underemployed individuals to find and keep living wage jobs, one step at a time.

Services

- Assistance in managing the job search
- Strengths and weaknesses assessment
- Interviewing and networking skill building
- Strategy sessions to set short- intermediate- and long-term goals
- Mock interviewing
- Job leads through our job bank of more than 100 companies.

Urban League of Central Carolinas

740 West Fifth Street Charlotte, NC 28202

Phone: 704-373-2256, Fax: 704-373-2262, www.urbanleaguecc.org

The mission is to promote economic self-sufficiency among African-American families and others, and racial inclusion in our community.

Services

- Workforce Development and Training
- Youth Development and Training
- Housing and Credit Counseling
- Urban Youth Empowerment Program
- Hispanic/Latino Programs

7

Health & Wellness

A Child's Place

PO Box 33302, Charlotte, NC 28233

Phone: 704-343-3790, Fax: 704-343-3791, www.achildsplace.org

A Child's Place works to erase the impact of homelessness on children and their education.

Services

Homeless children are provided with stable, appropriate education in a mainstream setting through A Child's Place. Comprehensive and timely assessments ensure that students receive the instruction and services they need. For the homeless students who are in need of extra support in order to achieve academic success, food, clothing, personal hygiene products and school supplies are distributed. Volunteer professionals provide medical, dental and counseling services. Volunteer tutors and "lunch buddy" mentors also offer academic and emotional support to children coping with stress, fear and other emotions resulting from homelessness. Scholarships to after school programs accommodate working parents' schedules and enrich learning experiences.

Abundant Life CRC

500 West 32nd Street, Charlotte, NC 28206

Phone: 704-347-0746

Abundant Life CDC's mission is to educate, nurture, feed and help rebuild lives.

Allegro Foundation

3121 Providence Rd., Charlotte, NC 28211

Phone: 704-412-5229, www.allegrofoundation.net

Allegro Foundation is a nonprofit, 501(c)3 organization that combines movement instruction with educational and medical expertise, creating a new vehicle to teach children with disabilities and enhance their quality of life. The children we serve are individuals with mental retardation, Down syndrome, orthopedic challenges (wheelchairs and walkers), cerebral palsy, spina bifida, muscular dystrophy, individuals with learning disabilities, children at risk, and children with cancer.

Services

Classes that stimulate

- Sequential and conceptual learning
- Problem solving skills and communication
- Physical coordination/motor skills
- Emotional and physiological changes in the body

Bethlehem Center Charlotte

2705 Baltimore Avenue, Charlotte, NC 28203

Phone 704- 375-1417, Fax 704- 371-7432, www.bethlehemcenter.org

A faith based ministry founded by the women of the United Methodist Church. Our mission is to provide educational opportunities for low income children and families to improve the quality of their lives.

Services

- Youth Development: After School and Summer Camp
- Health & Wellness Clinic
- Senior Citizens programs
- Emergency Services
- Missions and Church Agency Relations
- Head Start
- Substance Abuse Prevention & Education

Charlotte Community Health Clinic

3040A Eastway Drive, Eastway Crossing, Charlotte, NC 28205

Phone: 704-316-6561

To improve the health of uninsured adults in Mecklenburg County by providing quality care in a free health clinic setting. The CCHC mission is to provide limited health care services including primary care, acute episodic and chronic disease medical care to uninsured, low-income adults who reside in Mecklenburg County and lack access to care. This service is provided through a culturally diverse, volunteer-based organization with emphasis on education, training and community outreach.

Community Health Services

601 E. 5th Street, Suite 140, Charlotte, NC 28202

Phone: 704-375-0172, www.chs-nc.org, Email: info@chs-nc.org

The mission is to empower individuals with limited resources to establish and maintain good health.

Services

- 5th Street Clinic - low cost pre-employment, school and sports physical exams, screenings, immunization and other wellness services to children and adults.
- Health in Partnership - preventive care management, health education, medication management, screening, referral and advocacy services to low-income individuals through community-based clinics.
- Physicians Reach Out - medical care free of charge to low-income individuals who are uninsured, do not qualify for Medicaid or Medicare and meet eligibility requirements. Program provided in partnership with Mecklenburg County Medical Society. Eligibility appointments required.
- Nurse Family Partnership - nurse home visitation to low-income, first time mothers to promote healthy pregnancy outcomes, child health and development, and economic sufficiency by helping parents achieve their vision for a positive future.
- Partnership for Children's Dental Health - dental education and treatment for children in select CMS sites.

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Elon Homes for Children

1717 Sharon Road West, Charlotte, NC 28210

Phone: 704-369-2500 ext. 531 or 502, Fax: 704-688-2960, www.elonhomes.org

To provide a continuum of services that enhances the quality of spiritual, physical, emotional, intellectual and relational well being of youth and their families.

Services

- Residential care for sibling groups
- Charter public education
- Outpatient mental health services for ages 3-21
- Foster care for ages 0-18

Florence Crittenton Services

1300 Blythe Blvd, Charlotte, NC 28203

Phone: 704-372-4663, www.fcsnc.org

Florence Crittenton Services of Charlotte, NC will promote Health and Hope for Tomorrow's Children by providing comprehensive health, educational and social services for single pregnant and non-pregnant adolescents, women and their families.

Services

- Health and prenatal care
- Education & Scholarships
- Adoption programs
- Parenting skills/early childhood development education/life skills
- Group and individual counseling and family planning.

Grace and Body Connection of NC, Inc.

4300 University Drive, Charlotte, NC 28209

Phone: 704-527-4440

Meet the needs of women and adolescent girls who are suffering from an Eating Disorder or Disordered Eating. Teaching clients about their true identity in Christ, and identity of love and recognizing underlying issues that have resulted in the Eating Disorder. This ministry's goal is to provide quality care according to the client's level of acuity not limited by the client's financial condition.

The Jemsek CHARM Project

PO Box 3413, 14330 Oakhill Park Lane, Huntersville, NC 28070

Phone: 704-659-8500, Fax: 704-659-8518, Email: info@jemsek.org

To prevent the spread of HIV through education, targeting groups most adversely affected by the disease; empower and assist people living with HIV/AIDS to live independently with hope, dignity, quality of life and choice.

Services

- Case Management
- Access to Medical Care & Medications
- Housing and Hospice Services
- Transportation Assistance
- HIV Counseling and Testing

Mecklenburg County Department of Social Services

301 Billingsley Road, Charlotte, NC 28211,

Phone: 311, www.charmeck.org/Departments/DSS/Home.htm

The Mecklenburg County Department of Social Services is committed to reevaluation and enhancement of those services that focus on prevention, early intervention, moving customers toward or maintaining self-sufficiency and improving the quality of life for all citizens.

Services

- *For Families* - Economic Services Division provides: - Work First Family Assistance, Family and Children's Medicaid, NC Health Choice, Food Stamps, Refugee Assistance, Low Income Energy Assistance, and Employment Services.
- *For Children* - Youth and Family Services provides: Child Protective Services, Foster Care, Adoption and Adoption Assistance and Independent Living Services.

MedAssist of Mecklenburg

5516 Central Avenue, Charlotte, NC 28212

Phone: 704-536-1790, Fax: 704-536-9865, www.medassist.org

MedAssist's mission is to assist low-income, uninsured Mecklenburg county residents by operating a licensed pharmacy that provides free medications, healthcare advocacy and related educational services.

Services

- Prescription Assistance
- Education
- Referral Program

Metrolina Association for the Blind (MAB)

704 Louise Avenue, Charlotte, NC 28204

The mission and purpose of this agency is to reduce or eliminate the daily living problems imposed upon people by blindness or severe visual impairment.

Services:

- Personal Adjustment & Rehabilitation (PAR)
- Case management (counseling)
- Orientation and Mobility
- Rehabilitation teaching provides instruction in many skills needed for daily living following vision loss (i.e.Braille, adaptive computer technology, and use of audio and recording devices.)

Metrolina Association for the Blind (MAB) (continued)

- Personal home management skills including cooking, home repairs money management, personal hygiene, and organizational skills.
- Leisure activities such as knitting and recreational sports.
- Low vision services include assessment and training with various low vision aids
- Accessible Braille Services (ABS): The ABS program was implemented to provide documents, such as billing statements and textbooks, in a format that people with visual impairments can access independently.

Metrolina Comprehensive Health Center, Inc

P.O. Box 668093, Charlotte, NC 28266

Phone: 704-393-3109, ext. 3037

Metrolina exists to promote a healthier future for our community, by consistently providing excellent health care with pride, compassion and respect. Metrolina is a community health center that has 501 (c) (3) status and has been serving the community since 1981. Metrolina receives Act 330 funds from DHHS-HRSA-Bureau of Primary Care to provide health care to the uninsured and the underinsured.

Parent University

Phone: 980-343-0318

<http://www.cms.k12.nc.us/parents/parentuniv/pages/default.aspx>

The goal of Parent University is to increase parent involvement in the schools and empower parents to raise children who are successful in school and in life. Parent University is a community collaborative led by Charlotte-Mecklenburg Schools to help parents become full partners in their children's education. CMS partners with community agencies and organizations to offer free courses, family events and activities that will equip families - parents, grandparents, caretakers - a chance to learn about four areas or strands, which include:

- Parenting Awareness - These topics provide parents with information about how they can support their children's academic opportunities and today's challenges.
- Helping Your Child Learn in the 21st Century - These topics provide information that can empower parents to raise confident, educated children ready for the 21st Century.
- Health and Wellness - These offerings support parents by providing information and activities to help families build healthy lifestyles - physically and emotionally.
- Personal Growth and Development - These topics help parents to grow personally and professionally so they can become the most effective advocates for their children.

Safe Kids Charlotte Mecklenburg

Phone: 704-336-SAFE (7233), www.safekidscharmec.org

Providing childhood injury prevention outreach to the Charlotte Mecklenburg Community

Services

Comprised of multiple agencies, Safe Kids Charlotte Mecklenburg works as a coalition to create awareness and education injury prevention topics, including child passenger, pedestrian, firearms and water safety for children and families. Member agencies provide educational services. Visit our website for more details.

Teen Health Connection

3541 Randolph Road, Suite 206, Charlotte, NC 28211

Phone: 704-381-TEEN (8336), www.teenhealthconnection.org

To improve the health of adolescents by providing physical and mental health services, education, advocacy and research through connections with teens, parents and the community

Services: (ages 11 to 22)

- Routine preventative health care
- Chronic and complex medical illness
- Emotional and behavioral problems
- Community health education for teens and parents
- Advocacy for teen health issues

Thompson Child & Family Focus

6800 St. Peter's Lane, Matthews, NC 28105

Phone: 704- 536-0375, Fax: 704- 531-9266, www.thompsoncff.org

Thompson Child & Family Focus is called to service children and families through healing, teaching, worship and play.

Services

- Residential and day treatment for emotionally disturbed children
- Early childhood outreach
- Child development care
- Group home
- Foster care

The Ark of Mecklenburg County, Inc.

4108 Park Road, Suite 409, Charlotte, NC 28209

Phone: 704-332-4535, Fax: 704-332-3148, www.arcmeck.org

The Arc of Mecklenburg County, Inc. Creates Opportunities in the Community for Individuals with Disabilities and their Families to Experience more Meaningful and Satisfying Lives.

Services

- Case Advocacy
- Class Advocacy
- Educational Workshops & projects such as Partners in Justice & Fetal Alcohol Prevention
- K-Kids (Inclusive club for children with and without disabilities)
- Aktion Clubs
- IEP Support
- Resources, Information and Referrals
- Housing Projects
- Community Events

The Center for Community Transitions

P.O. Box 33533, Charlotte, NC 28233

Phone: 704-374-0762, Fax: 704-374-1627

To improve the quality of life in Charlotte-Mecklenburg by restoring offenders to their families and the community, helping them find work and reducing recidivism.

Charlotte-Mecklenburg Community Relations Committee

600 East Trade St., Charlotte, NC 28202

Phone: 704-336-2424, crc.charmeck.org

To advocate for an inclusive community where trust, acceptance, fairness and equity are the community norms.

Services

- Fair Housing Investigation
- Dispute Settlement and Mediation Services
- Landlord Tenant Mediation Services

Council for Children's Rights

601 East Fifth Street, Suite 510, Charlotte, NC 28202

Phone: 704-372-7961, www.cfcrights.org

Council for Children's Rights leads our community to stand up for every child's right to be safe, healthy, and educated.

Services

- Issues Based and Best Practice Research
- Telephone Advice and Guidance
- Advocacy/ Representation of Individual Children
- Child Advocacy in High Conflict Custody Proceedings

Council for Children's Rights (continued)

- Physician Advocacy Rotation with Carolinas Medical Center Pediatric Residents
- Advocacy to Influence Systems Change, Impact Litigation
- Student Defense Project to Protect Due Process Rights in School Suspension and Exclusion Hearings
- Community of Advocates to Build a Statewide Network of Child Advocates
- Public Policy Forum
- Public Awareness and Public Education
- Center for Children's Defense

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Legal Services

The Arc of Mecklenburg County, Inc.

4108 Park Road, Suite 409, Charlotte, NC 28209

Phone: 704-332-4535, Fax: 704-332-3148. www.ameck.org

The Arc of Mecklenburg County, Inc. creates opportunities in the community for individuals with disabilities and their families to experience more meaningful and satisfying lives.

Services

- Case Advocacy
- Class Advocacy
- Educational Workshops & projects such as Partners in Justice & Fetal Alcohol Prevention
- K-Kids (Inclusive club for children with and without disabilities)
- Aktion Clubs
- IEP Support
- Resources, Information and Referrals
- Housing Projects
- Community Events

The Center for Community Transitions

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Council for Children's Rights

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- Issues Based and Best Practice Research
- Telephone Advice and Guidance
- Advocacy/Representation of Individual Children
- Child Advocacy in High Conflict Custody Proceedings
- Physician Advocacy Rotation with Carolinas Medical Center Pediatric Residents
- Advocacy to Influence Systems of Change, Impact Litigation
- Student Defense Project to Protect Due Process Rights in School Suspension and Exclusion Hearings
- Public Policy Forum
- Public Awareness and Public Education
- Center for Children's Defense

Legal Aid of North Carolina

1431 Elizabeth Avenue, Charlotte, NC 28204-2506

Phone: 704-971-2621, 800-738-3868 (toll-free; for clients only)

Legal Aid of North Carolina is a statewide, nonprofit law firm that provides free legal services in civil matters to low-income people in order to ensure equal access to justice and to remove legal barriers to economic opportunity.

Services

- Legal Assistance
- Lawyer Referral Service
- Domestic Violence Assistance

Legal Services of Southern Piedmont

1431 Elizabeth Avenue, Charlotte, NC 28204

Phone: 704-376-1600, Spanish Language Line- 800-247-1931, www.lssp.org

Legal Services of the Southern Piedmont assures a full measure of justice for those in need.

Services

- Consumer Law
- Housing Law
- Family Law
- Public Benefit
- Health
- Immigration Law

Mental Health Association of Central Carolinas

3701 Latrobe Dr. Suite 140, Charlotte, NC 28211

Phone : 704-365-3454, Fax : 704-365-9973, www.mhacentralcarolinas.org

The mission of the Mental Health Association of Central Carolinas, Inc. (MHA) to promote mental wellness through system advocacy, prevention, and education.

Services

- Advocacy
- Suicide Prevention and Training
- Multicultural Advocacy
- Community Outreach
- Information and Referral
- Legislative Education
- Compeer - a volunteer-to-consumer socialization program

Program Guardian ad Litem – District 26

720 East Fourth Street, Suite 202, Mecklenburg County Office Bldg, Charlotte, NC 28202

Phone: 704-417-1853, www.nccourts.org/Citizens/GAL

The mission of the North Carolina Guardian ad Litem Program is to provide trained independent advocates to represent and promote the best interests of abused, neglected, and dependent children in the state court system and to work towards a plan that ensures that these children are in a safe permanent home.

The Wayne E. Mitchell Center Inc.

P.O. Box 561131, Charlotte, NC. 28256

Phone: 704-649-2780, www.wemcenter.org

To preserve the African American community and all communities of color through various educational venues, community awareness activities and innovative programming.

Services

- Victim's Rights / Legal Advocacy
- Violence Prevention Programs
- Cultural Sensitivity / Competency

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Mental Health & Behavioral Counseling

Alexander Youth Network

6220 Thermal Road, Charlotte, NC 28211

Phone: 704-362-8470, Fax: 704-362-6751, www.alexanderyouthnetwork.org

Alexander Youth Network provided quality treatment to children with or at risk of serious emotional and behavioral problems. We deliver an effective and efficient array of services, enabling children and their families to exercise self-determination, achieve their potential, and become positive contributors to society.

Services

- Psychiatric Residential Treatment Facility
- Multidimensional Treatment Foster Care (MTFC)
- Therapeutic Foster care
- Day treatment
- Crisis care – The Relatives
- Community Support Services
- Intensive In-Home Services
- Multisystemic Therapeutic Services (MST)
- Out-Patient Services (Therapy and Medication Management)

Fighting Back

1705 Rosa Parks Place, Charlotte, NC 28216

Phone: 704-336-4634,

<http://www.charmeck.org/Departments/Area+Mental+Health/Our+Services/Fighting+Back/Home.htm>

The Fighting Back mission is to partner with Mecklenburg County communities including but not limited to neighborhoods, schools, agencies, and businesses and faith-based groups in the development and implementation of strategies to prevent, reduce or eliminate substance abuse through partnerships, programs, contractors and public awareness.

Services

- **Substance Abuse Prevention and Education Training** - Fighting Back provides evidenced-based substance abuse prevention curriculum training and educational materials to neighborhoods, community organizations and agencies, schools, the faith community, etc. Presentations and workshops are also available
- **Providing Technical Assistance to Neighborhood** - Fighting Back links organizations to potential funding resources and grant-writing services. We also provide training/workshops on program and organizational development
- **Youth Leadership Development** - Fighting Back recognizes the importance of involving young people in community development, teaching them skills that will position them to be tomorrow's leaders. They acquire these skills through active participation in the Fighting Back Youth Council and other youth activities.

Grace and Body Connection of NC, Inc.

4300 University Drive, Charlotte, NC 28209

Phone: 704-527-4440

Grace and Body Connection is committed to meeting the needs of women and adolescent girls who are suffering from an Eating Disorder or Disordered Eating. Teaching clients about their true identity in Christ, and identity of love and recognizing underlying issues that have resulted in the Eating Disorder. This ministry's goal is to provide quality care according to the client's level of acuity not limited by the client's financial condition.

Hope Haven, Inc.

3815 N. Tryon Street, Charlotte, NC 28206

Phone: 704-372-8809, Fax: 704-376-0113, www.hopehaveninc.org

Services

The programs of Hope Haven provide a foundation of recovery through 24-hour substance abuse counseling services, on-site vocational training programs in five basic fields, educational training, life skills training, on-site parenting classes, job referrals and counseling, transitional and permanent housing.

Journey to Wellness

8801 J.M. Keynes Drive, Suite #405, Charlotte, NC 28262

Phone: 704-926-5030, VP: 704-927-0483, TTY: 704-927-0481, Fax: 704-927-0482, www.journeymh.com

Journey serves the mental health needs of deaf, hard-of-hearing, late-deafened, and deaf-blind clients and their spouses and families regardless of their ability to pay. We also accept Medicaid, third party insurance, and self paying clients.

Services

- Intensive case management
- Community support services
- Adult therapy
- Child and adolescent therapy
- Case consultation
- Educational services
- Prevention services
- Individual, group, and family therapy
- Play therapy
- AA/NA meeting coordination
- Information and referral services

Kinder Mourn, Inc.

1320 Harding Place, Charlotte, NC 28204

Phone: 704-76-2580, Fax: 704-376-0149

To provide a program of professionally guided support groups, counseling services and community outreach programs for families experiencing the death of a child and children grieving the death of a family member or friend.

MeckCARES Systems of Care

3500 Ellington Street, Charlotte, NC 28211

Phone: 704-432-4591, <http://meckcares.charmeck.org>

MeckCARES is the system of care partnership among local child-serving agencies, families and the community. Its purpose is to improve outcomes for youth ages 10-21 who have severe emotional problems and their families. MeckCARES adopts a unified approach across provider organizations.

Services

- Monthly Child and Family Team meetings
- A trained facilitator and coach who will help your Child and Family team get off to a good start
- Priority access to flex funds to address certain needs not otherwise funded
- Assistance of a skilled, trained Community Support Provider
- Access to a family advocate from Parent-VOICE when needed
- Assistance from Resource Development Coordinator(s) in finding natural supports and community resources
- Development of a written plan to address your child's and family's needs
- A process that uses your child's and family's strengths to build the plan
- Regular feedback to the team on how it is working
- Training for the family and team members on system of care principles and "wraparound" techniques
- Option for review by Care Review Team
- Priority access to summer respite opportunities for your child

Mecklenburg County Area Mental Health

429 Billingsley Road, Charlotte, NC 28211

MeckLINK: 704-336-6404, <http://mecklink.charmeck.org>, 24/7 referral center

The Mecklenburg County Area Mental Health vision is to be a community that supports individuals and families to be fully empowered to lead healthy and independent lives. Its focus is on managing services for those most in need and those with limited financial resources. When a consumer contacts MeckLINK (the call center), he or she speaks with a qualified professional who assesses their individual needs, and then refers the consumer to appropriate service options in the community.

Services offered to

- Adults and children with mental illness
- Adults and children with developmental disabilities
- Adults and children with substance abuse problems

Types of Services Offered

- Prevention
- Screening
- Emergency Mobile Crisis Services
- Community Support and In-home Support
- Peer Support
- Outreach, Skill Development
- Detoxification
- Residential, Inpatient and Outpatient Treatment

Mecklenburg County Department of Social Services

301 Billingsley Road, Charlotte, NC 28211

Phone: 311, www.charmeck.org/Departments/DSS/Home.htm

The Mecklenburg County Department of Social Services is committed to reevaluation and enhancement of those services that focus on prevention, early intervention, moving customers toward or maintaining self-sufficiency and improving the quality of life for all citizens.

Services

- *For Families* - Economic Services Division provides: - Work First Family Assistance, Family and Children's Medicaid, NC Health Choice, Food Stamps, Refugee Assistance, Low Income Energy Assistance, and Employment Services.
- *For Children* - Youth and Family Services provides: Child Protective Services, Foster Care, Adoption and Adoption Assistance and Independent Living Services.

Mecklenburg's Promise Peer Support Services Warm Line

Phone: 704-831-8166

A Warm Line is a consumer run, confidential, non-crisis telephone support service that is available to all individuals involved with mental health services in Mecklenburg County. Trained staff will be available to listen to concerns, provide supportive and confidential conversation, and information on community resources to callers.

Mental Health Association of Central Carolinas

3701 Latrobe Drive, Suite 140, Charlotte, NC 28211

Phone: 704-365-3454 Fax: 704.365.9973, www.mhacentralcarolinas.org

The mission of the Mental Health Association of Central Carolinas, Inc. (MHA) to promote mental wellness through system advocacy, prevention, and education.

Services

- Advocacy
- Suicide Prevention and Training
- Multicultural Advocacy
- Community Outreach
- Information and Referral
- Legislative Education
- Compeer - a volunteer-to-consumer socialization program

Mobile Crisis Team

Phone: 704-566-3410

24/7 on-site mental health crisis intervention

The Mecklenburg County Mobile Crisis Team (MCT) consists of Qualified Professionals who conduct on-site mental health crisis intervention. The team assists with initial phone triage and then dispatches to crisis locations and offers assessment, treatment, and referral services. The Mobile Crisis Team assists local law enforcement and helps to decrease the number of consumer visits to local emergency rooms, psychiatric hospitals and jails, by providing immediate and appropriate therapeutic intervention.

Services

- Provide a specialized lending library for parents, youth and professionals.
- Provide topic specific trainings and workshops for parents, youth and provider agencies, at no cost to families.
- Provide a volunteer program that allows families and youth to make a difference in the community and allow families to voice their opinions on state and local boards.
- Assist families in identifying needed resources in the community.
- Provide social activities for families and their youth.

The Right Choice, MWM, Inc.

8825 University East Dr. Suite 210, Charlotte, NC 28213

Phone: 704-537-3650

The Right Choice, MWM, Inc. is dedicated to helping children, adolescents and adults with issues make "The Right Choice" so they may become productive members of society. We promote making positive choices by providing guidance, structure, professional therapeutic intervention, and independent living skills.

Services:

- Intensive in-home services
- Community support services
- Mental health day treatment
- Outpatient treatment

Summit House

P. O. Box 37094, Charlotte, NC 28237-7094

Phone : 704-334-4423, Fax : 704-334-9464, E-mail: staceyrenee.sutton@summithousecharlotte.org

The Summit House program strives to break the multigenerational cycle of crime, poverty, and substance abuse by intervening in and strengthening the lives of non-violent female offenders and their children.

Services

Provides Alternative Sentencing options for women convicted of non-violent felonies and who have custody of young children and/or are pregnant. Participants are court ordered by a judge to complete the Summit House program as part of their probation.

Teen Health Connection

3541 Randolph Road, Suite 206, Charlotte, NC 28211

Phone: 704-381-TEEN (8336), www.teenhealthconnection.org

To improve the health of adolescents by providing physical and mental health services, education, advocacy and research through connections with teens, parents and the community

Services: (ages 11 to 22)

- Routine preventative health care
- Chronic and complex medical illness
- Emotional and behavioral problems
- Community health education for teens and parents
- Advocacy for teen health issues

ParentVOICE

Carlton Watkins Center, 3500 Ellington Street, Charlotte NC 28211

Phone: 704-336-7128, www.parentvoice.net, Email: parentvoicebb@aol.com

ParentVOICE provides information, support and opportunities that strengthen and inspire youth with mental health challenges, and their families/caregivers, to learn, lead, participate and advocate for quality services and successful outcomes. ParentVOICE is a project of the Exceptional Children's Assistance Center and supported by Mecklenburg County Area Mental Health.

Services

- Family Support Program – helps families navigate the education and mental health system, by providing
- support to assist in IEP meetings and child and family team meetings.
- Support Groups provided for Adults, teens and grandparents
- Youth Group for ages 13-19, the group helps voice and support youth opinions while building strong leaders in the community. The group seeks to motivate youth as they look for guidance through peer interactions and deal with issues concerning emotional, behavioral and mental health concerns.
- Emotional and behavioral problems
- Community health education for teens and parents
- Advocacy for teen health issues

Thompson Child & Family Focus

6800 St. Peter's Lane, Matthews, NC 28105

Phone: 704-536-0375, Fax: 704-531-9266, www.thompsoncff.org

Thompson Child & Family Focus is called to service children and families through healing, teaching, worship, and play.

Services:

- Residential and day treatment for emotionally disturbed children
- Early childhood outreach
- Child development care
- Group home

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Mentoring

100 Black Men of Charlotte, Inc.

740 W. 5th St., Ste. 208, Charlotte, NC 28202

Phone: 704- 375-7300, Fax: 704- 375-5151, www.100blackmenofcharlotte.org

The mission of the 100 Black Men of Charlotte, Inc. is to: increase educational opportunities for African American youth; develop programs to empower youth to succeed academically, culturally and socially; provide role models for youth; and strengthen community support and involvement for African American youth.

A Child's Place

PO Box 33302, Charlotte, NC 28233

Phone: 704-343-3790, Fax: 704-343-3791, www.achildsplace.org

A Child's Place works to erase the impact of homelessness on children and their education.

Services

Homeless children are provided with stable, appropriate education in a mainstream setting through A Child's Place. Comprehensive and timely assessments ensure that students receive the instruction and services they need. For the homeless students who are in need of extra support in order to achieve academic success, food, clothing, personal hygiene products and school supplies are distributed. Volunteer professionals provide medical, dental and counseling services. Volunteer tutors and "lunch buddy" mentors also offer academic and emotional support to children coping with stress, fear and other emotions resulting from homelessness. Scholarships to after school programs accommodate working parents' schedules and enrich learning experiences.

Big Brothers Big Sisters of Greater Charlotte

2424 North Davidson Street, Suite 110, Charlotte, NC 28205

Phone: 704-377-3963, Fax: 704-358-3210, www.bbbscharlotte.org, Email: info@bbbscharlotte.org

Big Brothers Big Sisters of Greater Charlotte helps children reach their potential through professionally supported one-to-one relationships with proven results.

Services

- Amachi – Mentoring Children of Prisoners
- Community-based Mentoring
- Site-based Mentoring

Boy Scouts of America, Mecklenburg County

1410 E. Seventh Street, Charlotte, NC 28204

Phone: 704-333-5471, www.mccscouting.org

The mission of the Boy Scouts of America is to prepare young people to make ethical and moral choices over their lifetimes by instilling in them the values of the Scout Oath and Law.

Services

- Traditional Programs
- Learning for Life
- Exploring
- Special Initiatives
-

Communities in Schools of Charlotte-Mecklenburg

601 E. Fifth Street, Suite 300, Charlotte, NC 28202

Phone: 704-335-0601, Fax: 704-335-0697, www.cischarlotte.org

Services

Communities In Schools (CIS) is the nation's largest and most effective dropout prevention organization, helping young people stay in school, successfully learn and prepare for life by connecting needed community resources with schools. By forming partnerships with human service agencies, business, civic groups, faith communities and individual volunteers, CIS connects children and families to the relationships and resources they need to be successful. CIS of Charlotte-Mecklenburg currently serves more than 4,500 students annually in 37 Charlotte-Mecklenburg Public Schools. Services include tutoring and mentoring; cultural and volunteer activities; healthcare and counseling; parent involvement workshops; teen parent programs; and college access/career services programs.

Dreams Coach, Inc.

Phone: 704-594-9993

<http://www.dreamscoaching.com>

The mission of Dreams Coach, Inc is to provide aggressive, hands-on interactive reading, writing, math, computer literacy, and mentoring to inner city neighborhood children 9 to 14 years old in the University area.

Services

- Free educational tutoring
- Mentoring
- Computer literacy
- Community service activities
- College awareness/ Summer tours

Florence Crittenton Services

1300 Blythe Blvd, Charlotte, NC 28203

Phone: 704-372-4663, www.fcsnc.org

Florence Crittenton Services of Charlotte, NC will promote Health and Hope for Tomorrow's Children by providing comprehensive health, educational and social services for single pregnant and non-pregnant adolescents, women and their families.

Services

- Health and prenatal care
- Education
- Adoption programs
- Parenting skills/early childhood development education
- Life skills
- Scholarships
- Group and individual counseling and family planning

Girl Scouts, Hornets' Nest Council

7007 Idlewild Road, Charlotte, NC 28212

Phone: 704-731-6500, Fax: 704-567-0598, www.hngirlscouts.org

Girl Scouting builds girls of courage, confidence, and character, who make the world a better place.

Latin American Coalition

4949-B Albemarle Rd, Charlotte, NC 28205

Phone: 704-531-3848, Fax: 704-531-3850, www.latinamericancoalition.org

To promote full Hispanic participation in the Charlotte-Mecklenburg region, by informing, educating and advocating for the Latin American community.

Services

- *The Mentor-Tutor Program* has made a tremendous difference for hundreds of ESL students at Idlewild, Sterling, Piney Grove and Lebanon elementary schools since 2000. Participants receive intensive English language instruction and homework assistance with an emphasis on phonics and developmental reading. Parents participate in monthly conferences and have the opportunity to discuss a broad range of issues with trained facilitators and community leaders, including parenting skills and adjustment to American culture.
- *Latino Youth Group* is youth program, leadership development program offering positive out-of-school activities to Latino teens while engaging them in activities and discussions about cultural identity, personal responsibility and community awareness.
- *Conexiones Que Cuentan, or Connections that Count* is a collaboration of the Public Library of Charlotte Mecklenburg, supporting literacy for Latino mothers and

Latin American Coalition (continued)

their preschool aged children. This program offers mothers and children opportunities to read and learn together, supporting language development and the intergenerational sharing of heritage and culture.

Kinder Mourn, Inc.

1320 Harding Place, Charlotte, NC 28204

Phone: 704-376-2580, Fax: 704-376-0149, www.kindermourn.org

To provide a program of professionally guided support groups, counseling services and community outreach programs for families experiencing the death of a child and children grieving the death of a family member or friend.

Right Moves for Youth

1031 South Caldwell Street, Suite 102, Charlotte, NC 28203

Phone: 704-377-4425, Fax: 704-377-3196, www.rightmovesforyouth.com

The mission of Right Moves for Youth is to provide the motivation for its club members in grades 3-12 to succeed in school, improve their quality of life, and become responsible members of society.

Services

Under the guidance of our dedicated volunteer club leaders, RMFY student club members participate in a variety of activities designed to give them added motivation to succeed in school, improve their quality of life, and become responsible members of society. We use guest speakers, a character building curriculum, community service projects and field trips to expose our students to things they might not otherwise get to experience.

Talent and Development for Kids

4235 Garvin Dr, Charlotte, NC 28269, Phone: 704-494-4408

Talent and Development for kids mission is dedicated to helping foster kids and offering an outreach where they can consistently develop and maintain a fitness lifestyle, healthy nutrition and learn to Believe, Achieve and Succeed.

Services

- Fitness and health programs
- Mentoring
- Nutrition awareness
- Community Service Activities

YMCA of Greater Charlotte, Inc.

500 East Morehead Street, Charlotte, NC 28202

Phone: 704-716-6200, www.ymcacharlotte.org

To put Christian principles into practice through programs that build healthy spirit, mind and body for all.

Services

- Health – we will reach out to all people to help them grow healthier in spirit, mind and body
- Families – we will strengthen the relationships between children and their parents and other adults who care for them
- Relationships – we will foster social interaction and caring
- Bridge Building – we will bring diverse individuals, groups, organizations, and communities together for
- sharing and mutual support
- Servant Leadership – we will challenge individuals to work to improve their community and Greater Charlotte

**Charlotte-Mecklenburg
Community Relations Committee**
600 E. Trade St., #003
Charlotte, NC 28203
704-336-2424
crc.charmeck.org